

INVESTOR GRIEVANCE ESCALATION MATRIX

Particular	Contact Person	Address	Contact No.	Email ID	Working Hours (Monday to Friday)	Working Hours (Saturday)
Customer Care	Mrs. Pratima Rana	Jainam House, PlotNo.42, Near Shardayatan School, Piplod, Surat 395007 Gujarat, India.	0261-6725555 (Extn. 19)	customer.care@jainam.in	9:30 A.M. to 18:30 P.M.	10.00 A.M. to 16.00 P.M.
Principal Officer	Mrs. Vidhi Dishant Parikh	Jainam House, PlotNo.42, Near Shardayatan School, Piplod, Surat 395007 Gujarat, India.	0261-6725333	ragrievance@jainam.in	9:30 A.M. to 18:30 P.M.	10.00 A.M. to 16.00 P.M.
Compliance Officer	Mrs. Jinal Dhruvil Panchal	Jainam House, PlotNo.42, Near Shardayatan School, Piplod, Surat 395007 Gujarat, India.	0261-6725555 (Extn. 5515)	racompliance@jainam.in	9:30 A.M. to 18:30 P.M.	10.00 A.M. to 16.00 P.M.
Chairman and Managing Director	Mr. Milan Suresh Parikh	Jainam House, PlotNo.42, Near Shardayatan School, Piplod, Surat 395007 Gujarat, India.	0261-6725555	corp@jainam.in	9:30 A.M. to 18:30 P.M.	10.00 A.M. to 16.00 P.M.

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with;

- SEBI Scores 2.0 at <https://scores.sebi.gov.in/>
- Smart ODR at <https://smartodr.in/login>
- NSE at <https://investorhelpline.nseindia.com/NICEPLUS>
- BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- MCX at <https://www.mcxindia.com/Investor-Services>
- NCDEX at https://ncdex.com/investor_complaint
- CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>
- NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>

Please quote complaint ref no. while raising your complaint at SEBI SCORES / Exchange portal.

Jainam Broking Limited

Regd Office: P03-02C, P03-02D & P03-02E, 3rd Floor, WTC Tower (51A), Road 5E, Block 51, Zone 5, DTA, Gift City, Gandhi Nagar-382050, Gujarat
Corporate Office: Jainam House, Plot No. 42, Near Shardayatan School, Piplod, Surat-395007, Gujarat

CIN: U67120GJ2003PLC043162 | Contact: 0261 - 6725555, 2305555 | E-mail: cs@jainam.in | Website: www.jainam.in

SEBI Registration No: Portfolio Manager: INP000006785, Research Analyst: INH000006448, Stock Broker: INZ000198735,
DP: IN-DP-CDSL-223-2016. AMFI Registration No.:ARN-39208